

1999-01 Performance Progress Report

For Quarter Ending June 2001

Agency 100

Office of Attorney General

Mission

It is the mission of the Attorney General's Office to provide professional, ethical, and independent legal services to the state of Washington and its citizens, promoting respect for and access to the justice system ensuring the fair and open exercise of government, and advancing the public interest.

Goal Exercise leadership on major legal and policy issues affecting government, the judicial system, the interest of the public, and the legal profession.

Performance Measure Number of processing days per formal opinion.*

* Days to process formal opinion requests divided by number of formal opinions issued.

Outcome	Fiscal Year 2000				Fiscal Year 2001			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate				157				152
Actual				122				113

Date Measured

Quarter 4 Comment Number of days processing 976, divided by 8 formal opinions issued. Does not include work in process.

Quarter 8 Comment 6 Formal Opinions were still outstanding as of 6/30/01

Performance Measure Number of processing days per informal opinion.*

* Days to process informal opinion requests divided by number of informal opinions issued.

Outcome	Fiscal Year 2000				Fiscal Year 2001			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate				60				57
Actual				73.8				78

Date Measured

Quarter 4 Comment Number of days processing 2802, divided by 38 informal opinions issued, does not include work in progress.

Quarter 8 Comment 7 Informal Opinions were still active as of 6/30/01

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Performance Measure Tort (claim against the State in which the State is named as a defendant) appeal litigation success rate.

* Number of tort appeal cases closed in State's favor divided by number of tort appeal cases closed.

Outcome	Fiscal Year 2000				Fiscal Year 2001			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate				80%				80%
Actual				95%				83%
Date Measured								

Quarter 8 Comment

23 appeals closed
19 favorable to the State of WA (83%)
1 in part favorable (4%)
1 petition for discretionary review was denied (4%)
2 not favorable (9%)

Goal To exercise leadership on major legal and policy issues affecting government, the judicial system, the interest of the public, and the legal profession.

Performance Measure Consumer dollars recovered per Attorney General's Office dollar spent.

* Consumer dollars recovered through Consumer Protection Program divided by total cost to run Consumer Protection Program.

Efficiency	Fiscal Year 2000				Fiscal Year 2001			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate				\$2.62				\$2.68
Actual				1.38				\$0.39
Date Measured								

Quarter 4 Comment

Some recoveries were delayed and will appear in FY01 data.

Quarter 8 Comment

Correcting to a Cash Basis analysis